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Update: Powerheart G3 EOP

January 2026

Dear Powerheart® G3 Customer,

In May 2020 ZOLL announced the end production of the Powerheart G3 (9300x), G3 Plus (9390x), and G3 PRO (9300P) devices in March of 2021. This was due to the availability of parts and components and our customers' desire for ZOLL to introduce new, innovative devices to the market.

ZOLL has committed to continue supporting these devices' service and technical support needs for the entirety of the devices' warranty period, which is 7-years from the date of manufacture. We will continue to offer clinical accessories, pads & batteries, to customers at a minimum for the duration of the warranty period, provided there are no component availability constraints.

This support will end on March 31st, 2028 (seven years after the end of production).

Due to limited demand along with supply constraints associated with non-clinical Powerheart G3 accessories we can only confirm the availability of clinical accessories; electrodes, and battery packs.

The ZOLL Powerheart G5 AED with Intellisense® CPR technology will continue to serve our global customers and is an ideal alternative for Powerheart G3 customers.

Please contact your authorized ZOLL distributor or ZOLL customer service at **800.348.9011** with questions regarding this notification.

Sincerely.

Ian Durrant

Digitally signed by Ian Durrant
Date: 2026.01.05 10:09:46 -05'00'

Ian Durrant
Director, Global Product Management
AEDs | Mobilize Trauma Kits | PlusTrac